

## Verbier Rentals

### Terms & Conditions

The property is provided as private accommodation and not for any other purpose. The client is responsible for any damages incurred by himself and his guests, and will take all necessary precautions to prevent any damages to the property including the internal workings of the property (e.g. water, electricity). The client will advise of any damages incurred during his stay with Verbier Rentals. We highly recommend that the client takes out holiday insurance to cover any accidental damage to the property during their stay. No pets are permitted within the chalets or apartments without prior authorisation.

### Payment Details

On confirmation of booking, a deposit of 50% of the total rental must be paid within seven days – payment details will be provided on booking. The balance of the total rental is due six weeks prior to arrival. Verbier Rentals reserves the right to refuse entry until full payment has been received.

### Security Deposit

A security deposit will be required to cover any damages to the property or any lost items during your stay. This can be paid in cash or via credit card (Visa or MasterCard) on arrival, and will be refunded on departure. As standard, this charge is 1000chf, although some more luxurious properties will have a higher deposit due and details will be provided in your contract. Lost keys will be charged at 100chf per key.

### Noise

There is a law in Switzerland that no excessive noise should be made after 10pm; neighbours have the right to call the police automatically if this is not observed. Please give due consideration to others and enjoy any loud partying in Verbier's fantastic bars & clubs, not in your apartment! Any fines incurred are at the cost of the client.

### Check In, Check Out

Access to the apartments is from 4pm on the day of arrival, and we require guests to check out by 10am on the day of departure. Late check out or early check in may also be possible on request for a 100chf fee. We ask guests to leave used bed linen and towels in one place for collection and to remove all rubbish from the property when checking out. For a charge of 40chf we can arrange a 'quick departure' so that we do this for you.

### What Do I Need to Bring?

We supply all bed linen and towels, heating, electric, water costs and final cleaning charges are included; not included in your rental price is any firewood, damages and additional cleaning charges will apply where more than reasonable cleaning is necessary.

### Additional services

At your request, we can arrange for your fridge to be filled for your arrival or cleaners during your stay. We are also happy to recommend ski rental, babysitters, restaurants, instructors, massage at home etc. and details can be provided on our booking form sent with your contract.

### Cancellation policy

Cancellation fees will be charged as follows: less than six weeks notice, 100% of total rent; less than eight weeks notice, 50% of rent; more than eight weeks notice, 20% of rental fee.